



Volunteer Position Description
Community Engagement Volunteer – Call Campaign

Supervisor: Volunteer Coordinator

Position Summary:

The Call Campaign volunteer is an integral part of the Communications & Community Development team. This position engages with donors and churches by phone to thank them for their support and inform that about events and ways to engage with Alternatives.

Time Commitment:

2-3 hours per calling session. Typically needed monthly or quarterly depending on the department.

Location Availability:

This role is located at our Inverness/Englewood location

Application Requirements

- Attend a Volunteer Orientation.
- Attend a Foundations Course.
- Apply by the given deadline (provided by the Volunteer Development Manager).
- Be formally interviewed by Supervisor and Department Head or Volunteer Development Manager (scheduled by Supervisor and Volunteer Development Manager).

Training Requirements

- Google Classroom Prep Work: 3 hours
- The Alternatives Approach: 15 hours
- On the Job Training: 6-8 hours
- **Total Hours of Training: 26-28 hours**

Skills and Attitude:

- Practices servant leadership and functions with a Christ-like love in professional and personal affairs.
- Values align with the mission and vision of Alternatives Pregnancy Center.
- Professional and friendly phone manner
- Polite and courteous

Essential Duties and Responsibilities

- Sign up for 2–3-hour shift at the Inverness/Englewood office
- Follow the script provided for the ultimate purpose of the call
- Provide a clear call to action (if applicable)
- Take detailed notes to pass on to staff

General Requirements:

- Committed to Alternatives' mission statement and the sanctity of human life.
- Signed agreement of Alternatives' Statement of Faith and Principle.
- Attend Alternatives fundraising and appreciation events as needed.

Alternatives Pregnancy Center's Mission Statement:

Alternatives Pregnancy Center exists to care for Denver-area women and men in pregnancy-related crisis and offer them a meaningful alternative to abortion. Following the example of Christian love, we seek to meet their emotional, physical and spiritual needs. And we enable and encourage them to choose life every day.

We provide a 24-Hour Helpline, pregnancy tests and options counseling, limited ultrasound services, abortion pill reversal referrals, STD testing and treatment, adoption education, pre- and post-natal medical care referrals, financial and legal referrals, counseling after abortion, and sexual risk avoidance education. All services are confidential and provided free of charge.